

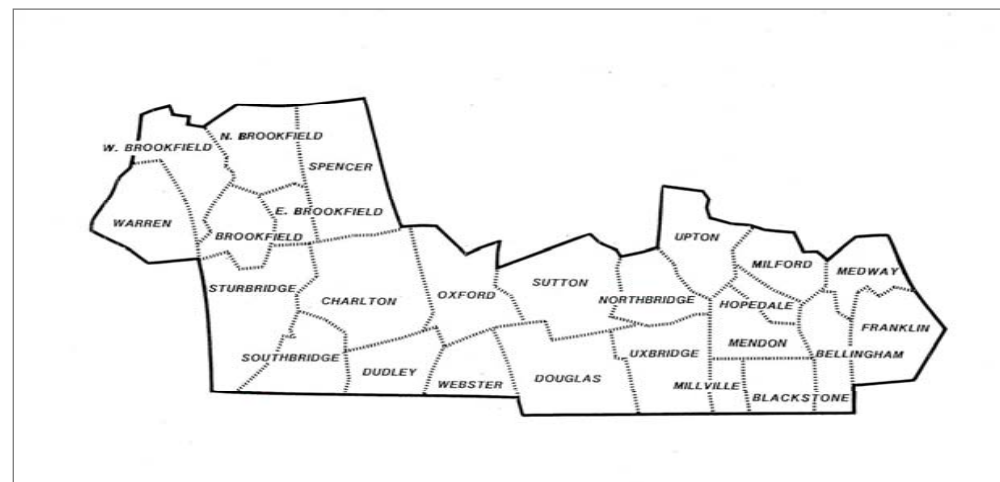
## About Tri-Valley

Established in 1976, Tri-Valley, Inc. is a private, non-profit agency providing information, referrals, and care management for in-home and community services in Central Massachusetts. Tri-Valley is committed to the rights of elders and individuals with disabilities to live independently with dignity and safety in a setting of their choice. The policies of the Agency are determined and its activities monitored by an active volunteer Board of Directors. The Agency is administered by an Executive Director and a salaried staff assisted by over 800 volunteers.

## Mission Statement

The Mission of Tri-Valley is to promote and maintain an optimal level of independence, dignity and well-being for elders and individuals with disabilities by providing information, advocacy and access to quality services and resources, as well as caregiver support.

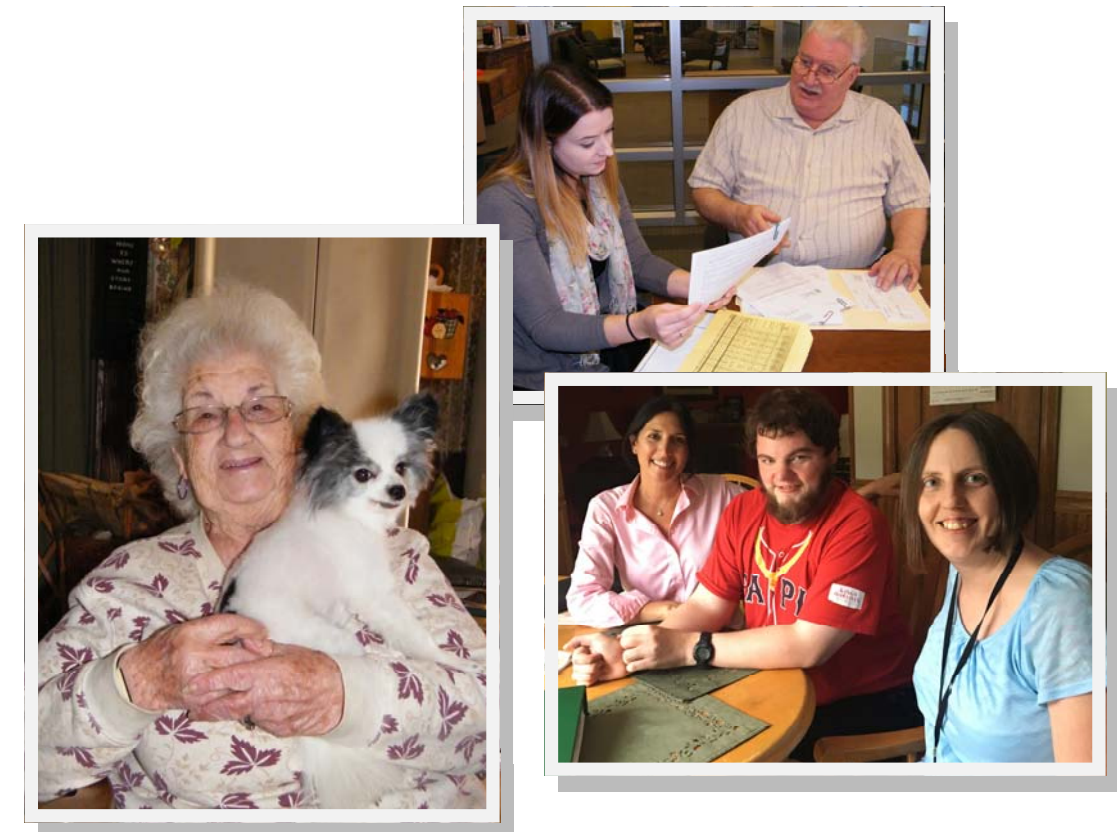
## Service Area



**All Services in:** Bellingham, Blackstone, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Warren, Webster & West Brookfield  
**In addition to the towns shown above, the Adult Family Care Program also serves:** Auburn, Barre, Boylston, Grafton, Hardwick, Holden, Leicester, Millbury, New Braintree, Oakham, Paxton, Rutland, Shrewsbury, West Boylston and Worcester, and, the **Personal Care Attendant Program also serves:** Auburn, Leicester, Millbury and Worcester.



# Tri-Valley Annual Report 2016



*40 Years of Giving People*

**DIGNITY • INDEPENDENCE • CHOICE**

“Home With You” expresses our commitment to be with you through the challenges created by aging, living with a disability or being a caregiver.  
Call us when you or someone you care for needs help.

# Tri-Valley, Inc. Board of Directors

## Officers

*President*

Francis X. Small, Esq., Milford

*1<sup>st</sup> Vice President*

Josephine L. Veglia, Esq., Oxford

*2<sup>nd</sup> Vice President*

Theodore A. Bartlett, Southbridge

*Treasurer*

Brian J. Perry, Webster

*Secretary*

Nancy L. Bradley, Mendon

*Past President*

Mary Lou Staples, Medway

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Thomas J. Cullen, Uxbridge

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Irene M. Garand, Sturbridge

Harold D. Gould, Jr., Esq., Whitinsville

Ruth King, Spencer

Evelyn A. Petrelli, Southbridge

Virginia Rapo, Southbridge

*This Annual Report is dedicated in honor of  
Lucy Beeman and in memory of Evelyn Petrelli  
for their dedication and service to Tri-Valley, Inc. as  
members of the Board of Directors.*

**North Brookfield:** Milca Ayala, Karen Benoit, Sheila Courchaine, Victoria Czaja, Debra DeBarge, Polly Gauthier, Edith Hubacz, Catherine Knight, Judy Manning, Heather Martin, Janice Proctor, Joyce Stone, Alethia Urquhart **Northbridge:** David Abeles, Alternatives Unlimited, Jeanne Berkowitz, Tyler Burns, Jessica Castle, Kathleen Charbonneau, Christie Cordon, Ted Decoteau, Robert Demars, Heather Demery, Rachel Dorval, Ann Marie Ebbeling, Linda Felber, Jean Finnegan, Andrea Geary, H. 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*We are grateful for the service of each Volunteer and apologize for any errors or omissions.*

Over 800 *Volunteers* Support our Mission in their Communities!

**ADVISORY BOARDS - Money Management** - Elisabeth Earle, Irene Garand, Terrie Swallow, Josephine Veglia, Karen Yacino  
**Nutrition Project Council** -Theresa Chad, Beatriz Corriveau, Rosemarie DiCampo, Dorothy Ireland, Marcia Loranger, Gloria Latino, Carol Manz, Susanne McKeon, Marsha Murray, Judith Shute, Deborah Yeaman

**COMMUNITY SUPPORT SERVICES - Companion & Friendly Visitor:** Jeanne Berkowitz, Peggy Berube, Linda Boyer, Wendy Burbidge, Nancy Connelly, Christine Dame, Robin Deaver, Betty Ann Gadoury, JoAnne Gambrazzio, Autumn Howe, Janet LaBrie, Jacqueline Stevens, Laurie Sturm, Andrea Trifone

**Money Management** - Philip Alston, Linda Arceci, Jeff Baker, Tracy Burns, Sharon Dimopoulos, Elizabeth R. Dumas, Elisabeth Earle, David Handley, Mary Anne Hickey, Debra Hippert, Susan Keogh, Lee Ann Kozlowski, Donna Lancey, Pamela LeBlanc, Lisa Menard, Donato Niro, Brian Perry, Paula Prout, Katie Resseguie, Diane Scanlon, Donna Serwa, Rose Smoolca, Brenda Sullivan, Terri Swallow, Ron Warwick, Deborah Wilczynski, Karen Yacino.

**OMBUDSMAN** - Khedaja Al-Iman, Dorothy Burlison, Patricia Corson, Margaret Ellis, Beverly Gravison, Susan Ladetto, Marie Landry, Robert Leary, Dorothy Mann, Deborah Meredith, Luisa Sonntag, Beverly Treadwell

#### **NUTRITION -**

**Blackstone:** Rita Alarie, Paul Borges, Doris Bourassa, David Ceolinski, Jean Conine, Sharon Cusack, Helen Dufault, Mary Gadsby, Stella Gallant, Mary Gariepy, Pamela Grant, Daniel Hussey, Geraldine Marchand, Susan Marcotte, Marcia McDonald, Pauline Morse, Robert Morse, Matt Piedmonte, Alan Rainville, James Reinhardt, Susan Rettman, Dawn Wante, Lucien Wante, Patricia Wells, Russell Wells

**Douglas Lunch Club:** Martha Adams, Clarke Alderman, Alternatives Unlimited, Andrea Cortese, Erika Mathews, Joyce Seaman **Dudley Lunch Club:** Dominic Aloisi, Josephine Bottieri, Beatrice Bouvier, Patricia Daggett, Pellegrino D'Auria, Betty Dupree, Inge Gassner, Benjamin Houle, Alice Langlois, Sharon Nelson, Adam Ozaniak, Therese Ozaniak, Stanley Wilk

**Dudley Site:** Michaelyn Albrizio, Kevin Amedy, Crystal Angelo, Kathleen Arcieri, Megan Barnes, Kyle Bernard, Leslie Berridge, William Cowden, Shirley Dano, Mary DeFilippo, Margaret DeFiore, Joseph Degon, Joyce Degon, Joan Delaronde, Paul Delaronde, Brian Deschenes, Lisette Ford, Robin Frye, Eric Giarnese, Melissa Giarnese, Jane Gogolinski, Rae Gwyther, Michelle Haynes, Ruth Heard, Halina Jachimczyk, Christina Jones, Thomas Kaczynski, Malgonzata Kicilimska, Gloria Latino, Lil Lefebvre, Marc LePage, Paul Arthur Lobo, Samantha Lopez-Avila, Jennifer Lotter, Beverly MacCollom, Shirley Magoon, Benjamin Mandile, Diane Mandile, Matthew Manger, Laurie Mann Cahill, Carole McDonald, Lorraine Ostrokolowicz, Eileen O'Toole, Isabella Pellegrine, Susan Penterson, Deana Perez, Nancy Perry, Andrea Plaisance, Nick Popiak, SWCEC, Joyce Seaman, Lynda Smith, Laurie Sturm, Hayden Wildes, Lynn Wildes, Julie Wunsch

**East Brookfield Lunch Club:** Corinne Allen, Virginia Allen, Bradford Douglas, Charles Fahey, Elaine Fahey, Judith Horton, Joseph Kularski, Diane Mossa, Marie Parker, Linda Peltier, Robert Peltier, Judith Shute

**Franklin:** Divya Agarwal, Alternatives Unlimited, Karen Anderson, Perrin Aube, Quinn Aube, Diane Bedell, Jeanne Blanchard, Lawrence Block, Molly Brown, Mosi Bullers-Shah, Elizabeth Cooke, Mary Coughlin, Ryan DeBettencourt, Pierre Demers, Patricia Donnelly, Frank Duggan, Lori Emmitt, Bruce Erickson, Judy Erickson, Matthew Farrelly, Mary Feerick, William Gagne, Tami Giardini, Dominik Gilar, Kathleen Gookin, Maureen Gordon, Steve Gordon, Elaine Griffin, Lois Griffin, Michael Griffin, Ginger Gritz, Tyler Guidi, LeAnne Haba, Olivia Haba, Elizabeth Hamilton, Gail Hamilton, Kevin Haran, John Hart, Zhmangping He, Danielle Hebert, Sandy Hunter, Jack Kelly, Virginia Kelly, Jacqueline Kennedy, Janice Knight, Mary Beth Kreuzinger, Anthony Larose, Maria LaRose, Carla Loukota, Nancy Lovely, Elvis Lynn, Robert Marseglia, Laura Mascilak, Devi Mayer, Deborah McClellan, Michelle McGonagle, Rory McIntyre, Jeanine McNeill, Carol Merchant, Elaine Murray, Gwen Nelson, Kelly Neville, Laura Newton, Frank Nosek, Helena O'Brien, Erin Pavao, Mary Jo Peterson, Nathan Pond, Jason Pridham, Dianna Prince, Rana Rachwal, Carl Rice, Donna Rudolph, Anne Saunders, Curtis Silverman, Christine Snow, Joanne Solomon, Diana Stavely, Erica Sturtevant, Jack Sturtevant, Kathryn Sturtevant, Mary Grace Sullivan, Paul Sullivan, Jay Taylor, James Tremble, Nicole Walsh, Caroline Waples, Jim Wilcox, Peter Willis, Diana Wilson, Gary Wilson, Sue Ellen Wright, Cindy Yesko, Hanging Tina Zhang

**Hopedale Lunch Club:** Thomas Fee, Marion Francis, Nancee Fuller, Joyce Gorman, Mona Gross, Claudette Hughes, Lawrence Hughes, Helen Hupe, Susan Iarossi, Patricia Johnson, Gail Jussaume, Eileen Milaszewski, Nancy Mosher, Barbara Stockberger, Elizabeth Tattersall, Thomas Tattersall, Nanci Thurston

**Medway Lunch Club:** Mary Anderson, Michele Bahery, Sandy Brennan, Doreen Burrill, Danae Carney, Sandra Clark, Susan Coakley, William Cowden, Dennis Crowley, Linda Davey, Helena Doiron, Edith Fernald, Paula Finigan, Alicia Franzosa, Wendy Heineman, Alison Holland, Robert Holland, William Kaczka, Therese Kinnane, Wendy Lynch, Marie Marchetti, Susan Martin, Kelly McNamara, Matthew Moran, Kathy Muise, Donna O'Connor, Mary O'Leary, Sandra Panechelli, Melissa Piscia, Lisa Ravinal, Carl Rice, Carol Rice, Paul Rice, Wendy Rowe, Susan Rozak, Charlene Saunders, Joanne Scheid, Mary Lou Staples, Gillian Stott, Lisa Swan, Katherine Tortorello, Maria Varrichione, David Wilkie, Bill Wright, Tina Wright

**Mendon Lunch Club:** Janet Ahearn, Elizabeth Berthiaume, Kathleen Bronnes, Diana Carter, Lisa Colombo, Radka Dimitrova Karayankova, Claudia Gardner, Evelyn Hennessey, Mary Ann Hopkins, Nancy Larkin, Dorothy Leighton, Louis Merolli, Margaret Nogueira, Shirley Phipps, Hollie Tenerowicz, Ann Vandersluis

**Milford:** Dominic Aloisi, Alternatives Unlimited, Barbara Arsenault, Barbara Beatrice, Paul Beatrice, Shirley Bonnell, Julia Catalano, B. Jeanne Cenedella, Richard Cenedella, Christopher Cicciu, Accept Collaboration, Marianne Cook, Rosemarie DiCampo, Winthrop Dickinson, Kennedy Donovan Center, Janice Freniere, JoAnne Gambrazzio, H. Horace Mann Assoc., William Kaczka, Karen Keeler, Carol Manz, School Milford High, Yoshie Morey, Robert Moschella, Center for Children New England, Joanne Pacella, Eva Paganelli, Peter Paille, Patrick Phipps, Rosa Pinto, John Rizoli, Michele Schoellkopf, Seven Hills, Michael Sherillo, Ronald St. George, Alex Szarka, Paula Thimble, Laura Uretsky, Gerald Woloski, Chiali Yang

**Millville:** Michelle DuMond, Lois Laflamme, Robert Laflamme, Marcel Laplume, Claire Poulin, Lori Remillard, Jeannine Therien

## Message from the President & Executive Director

In recognizing the work that Tri-Valley accomplished during our 40<sup>th</sup> year, the word that seems most definitive is growth. We have experienced continuing growth in our traditional programs, community relationships, partnerships, new initiatives and numbers of seniors, younger disabled people and caregivers of all types.

These program expansions and services have required additional staff members who have learned to serve consumers who are more frail and who have more complex needs than ever before. Fortunately, our timely construction of an additional 20,000 square feet of new space on our lower level has given us room for more offices, a bigger Meals on Wheels kitchen, a wonderful conference facility, and a better overall experience for our consumers, meeting attendees and staff members.

Community partnerships have given us more opportunities to serve traditionally underserved populations in new ways. As a result, our work with homeless people, veterans, seniors in crisis and victims of abuse has grown numerically and experientially.

Our partnerships with insurance companies through the Senior Care Options and the One Care Program have increased our knowledge and expertise in working directly with the area medical communities. Our Care Transitions Program continues to lead the way to better care and lower hospital readmissions as we work with our Central Mass partners and the UMASS hospital system.

We acknowledge the dedicated work of our staff members, volunteers, Board and Advisory Committee members as well as our partner agencies in serving our consumers and working together for the common good as we begin our fifth decade of service in South Central Massachusetts.



Marilyn L. Travinski  
Executive Director/CEO



Francis X. Small, Esq.  
Board President

# Services in Your Home and Community

## Program Statistics for Fiscal Year 2016

### State Home Care

Information & Referral Calls	5,275
State Home Care Consumers	2,347
Senior Care Organization Members	922
One Care Members	345
Clinical Assessment & Evaluation Screenings	1,277

### Protective Services

Protective Services Cases	752
Crisis Intervention Cases	187

### Nutrition Services

Meals on Wheels Consumers	1,486
Meals on Wheels Delivered	218,381
Congregate Participants	1,693
Congregate Meals Served	44,829

### Care Transitions

Care Transitions Referrals	1,984
Care Transitions Consumers	832

### Family Caregiver Support Program

Caregiver Counseling & Information Assistance	325
Group Outreach & Education Participants	843
Caregiver Scholarships	42
Powerful Tools for Caregivers Participants	33

### Aging & Disability Resources

Options Counseling Consumers	245
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### Adult Family Care

Adult Family Care Consumers	231
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### Personal Care Attendant

Personal Care Attendant Consumers	1,019
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### Community Support Services

Money Management Consumers	51
Companion/Friendly Visitor Consumers	12

### Ombudsman

Facility Visits	1,084
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## Memorial & Tribute Donations

### - Donations in Memory of -

Frank Alexander, Jerry Anderson, Audrey Bacon, Roger Bacon, Helen Baird, Shirley Barnes Dear Friends, Louise Bayrouy, Pearl Bellerive, Madhuri Bhachech, Joe & Ida Bonetti, B. Louise & Paul E. Bonnette, Marie Cecelia Bregola, Jeannette Brodeur, John Brown, Jr., Terry Brown, Jeanette Bussolari, Ruth Chiasson, Georgette Chiccarelli, Virginia Chiuchiolo, Charles Christos, Pamela Daniels, George Dalrymple, Alanson L. Davis, Margaret Delfino, Robert DePaolo, Sr., Norman Donais, Irene Ethier, Rabia Farooq, Gordon Filbig, Elizabeth Flamand, Marie Paule Garceau, The Giovanni Family, Eva T. Grigas, Dorothy & Eugene Ireland, Tom & John Jedrzynski, Ernest Johnson, Willard Kench, Lucille LaPlante, John L. Lapomardo, Joan Lisi, Robert Lund, Doris Malowski, Robyn Marcin, Sophie & Vinnie Marsella, Honey Meyer, Dianne Mitchell, Mary Mozdzierz, Robert Osowski, Lorraine Benjamin Palmerino, Marian Pils, Ken Prue, Richard Przypek, Eleanor Randor, Cecelia Rogers, Lawrence (Larry) Tancrell, John & Sylvia Thompson, Frederick J. & Margaret C. Tingley, Helen & Joseph Tondorf, Quinto J. Trifone, Lionel Vincent

### - Donations in Honor of -

Harold Anderson, Paula Fitts, Annie Vautour's Sister Jeanette, Lora & Jim Meyer Anniversary, Dianne Mitchell, Sugar Divine & Spicer, The Volunteers for the Meals-on-Wheels program in Upton, Aldina Vicario

*Tri-Valley welcomes memorial and tribute donations in any amount.*

## Special Thanks on Behalf of our Clients

*THE CORNERSTONE QUILTERS OF CHARLTON, FOR BEAUTIFUL LAPROBES  
THE LADIES BENEVOLENT SOCIETY OF THE DUDLEY CONGREGATION CHURCH, FOR GIFT BASKETS  
TERRAZZA'S OF FRANKLIN, FOR THEIR GIVING TREE PROJECT  
WEBSTER MANOR FOR THANKGIVING BASKETS*



*Secretary Bonner joined in the Winter Food Project production with Marilyn Travinski, Kurt Wenzel & Lisa Prince*

## General Donations

(\$200 - \$499)

Kalpana & Ravindra Acharya, Alan Anderson, Batteries Unlimited, Bellingham Elder Service Group, Inc., Benevity Community Impact Fund / Designated by Irene Garand, Braman, Raymond Bussolari, Christ Memorial Episcopal Church, Barbara Clancy, Saints Constantine & Helen Greek Orthodox Church, Richard & Rosemarie DeGaetano, Fidelity Charitable Designated by Anne Kennedy, Fidelity Charitable Designated by James & Caren Noonan, Friends of the Sutton Elders, Inc., Karon Marcelli, Diane Mathurin, Anita Maurier, Miriam Hospital Immunology Department, Sam & Evelyn Pappas, Pirperis, Inc. DBA DQ Grill & Chill of Milford, Ruth A. Bleakney Senior Center, Attorney Francis Small, Mary Lou Staples, Union Saint Jean-Baptiste (Chapter 12), Webster First Federal Credit Union Employees

(\$100 - \$199)

Georgia Argyrople, Mary Ann & Carl & John Armstrong & Angela Piekarczyk & Frank Cierpich, John & Marion Belculfine, Anne Bergman, Big Bunny Market, Inc., Nancy Bradley, Melissa Candida, Customers & Employees of Hannaford Supermarket, Janet & Daniel Daigle, Deborah Egan, First Congregational Church of Dudley, Ronald Flohr, Sr. & Ronald Flohr Jr., George J. Summers Trucking Company, Inc., Janis Getz, The Grasela Family, Robert & Janet Jenkins, Anne Kennedy, Michelle Koss, Carolyn Lavallee, Michael Logsdon, Lorraine Loeper & Donald Keniston, Karen & Brian MacCracken, Anthony Marcello, Ann McCurdy, Peter Murphy, Carol Muschler, Edward Niedbala & Cheryl Leyden, Tom & Barbara O'Brien, Josiah Rich & Family, Lawrence Rigney, Steven Roy, Saints Constantine & Helen Orthodox Church Philoptochos Society, Kenneth & Sharon Schmidt, Joyce Simpson, Ellen Stangroom, Jacqueline Sujdak, Paul Tondorf, Verizon Foundation Designated by Edward Niedbala, Elmer & Margaret Viens, Webster Dudley PAV Auxiliary, Webster Five Cents Savings Bank – Oxford Branch, Linda Wheeler

(Up to \$99.00)

A & M Benefit Association, A & M Tool & Die Company, Inc., George & Gail Anderson, Jessica Anderson, Jim & Jane Archibald, Aucoin Ryan Realty, Anne Ayotte, Audrey & Leroy Bacon, Leonard Baird, Shirley Barnes, Ellen Barry, Theodore Bartlett, Rosalie Beals, Albert Bellerive, Big Y Foods, Inc. of Spencer, Kathryn Boland, Donald Brackenbury, Merle Brenner, Louis Brodeur, Robert Bullock, Jeff & Rhonda Bush, Jim & Deanna Canavan, Loretta Chabot, Theresa Chad, Simon Chiasson, Jr., Frances Clark, Emily Coakley, James Collins, Josephine & Harold Cortis, Thomas Cullen, Customers & Employees of Chevere's Jewelry & Gifts, Customers and Employees of Macy's Liquors, Customers & Employees of Quaker Deli, Customers & Employees of Rob Roy Hair Salon, Andrea Cutting, Lorraine & Jim DaDalt, Patricia Daiello, Jean Dalbec, Louise Damian, Maria Darocha, Virginia Delang, Leonard DeLuca, Dana & Kathy DePaolo, Caroline DeSimone, Irene Donais, James Donaldson, Faheem Farooq, Dianne & Chris Feeley, Thomas J. Fields-Meyer, Dorothy Francis, Betty Ann Gadoury, Joyce Gagnon, Mario Gala, John & Mary Ann Garby, Jovette Gauthier, Suzanne Gendreau, Bernard Genga, Ralph & Adele Gentry, Theresa Giguere, Dorothy Gravison, Tom Griffin, Beth Groccia, Bill & Evelyn & Jon & Cheri Grovesteen & Stephen & Lanette Lepper & Leroy Bacon, Bertha Gvazdauskas, Mary Haddad, Dorothy Harrison, Judith Haskins, Laurel Henderson, Annabelle Hennings, John V. Iadarola, Dorothy & Donald Ireland, Mildred Jacques, Carmine Janczyk, Rochelle Jedrzynski, Corilda Johnson, Charlene Kaiser, Theresa Kench, Janette LaPlante, Joseph LaPlante, Lucille Langlois, Gloria Latino & Nieces, Edward Leonard, Merritt Linn, Tom Lisi, Linda Lorkiewicz, Irene Lucier, Cecelia Majka, George Marino, Rocco Marino, Michelle Masse, Francine McCarthy, Rose McGuinness, Marina McNamara, Maureen McTiernan, Shirley Mineau, Denise Miner, Rose Tucker Monson, Jill Moody, Judy & Paul Mosca, Mary Mozdzierz, Deborah Muller, Jeanne Murphy, Marsha Murray, Kathryn Nasinnyk, Peter & Madeline Nawrocki, Clara Nichols, Jean Nydam, Audrey Oriente, Robert Osowski & Extended Family, Dorothy Pedroli, Karlene Pedroli, Stacia Pepka, Jeff & Nancy Perry, Glen & Patricia Peterson, Alice Picard, Robert & Marian Pils, Pizza Hut of Spencer, Popular Precast Products, Elaine Porter, Price Chopper of Spencer, Margaret Provost, Beverly Prue, Diane Pulkkinen, Karen Quaiel, Vincent & Norma Rannigan, Virginia Rapo, Gaylord Rheume, Beth Richardson & Co-workers, Evelyn Rizner, Alison Roessle, Sylvia Rome, Daniel & Frances Roy, Virginia Rubrigi, Linda St. Francis, Joyce St. Germain, Joan Saucier, Scanlon Funeral Service, Inc., Stephen & Barbara Selinger, Sitkowski & Malboeuf Funeral Home, Paula Smith, Leonard & Nancy Spooner, Irene Starzec, Anna Steele, Alvin Stone, Larissa & Bruce Stretton, Janina & Nancy Swiacki, Janice Swindell, Roger Tancrell, Van Thomas, Kathleen Tracy, Mary Trifone, Dick Trudeau, Judith Tye, UniBank Deposit Operations Department, Annie Vautour, Sheila Vernon, Lisa Vicario, Richard Vineyard, Nancy Vogel, Jane Waterhouse, Wenc Living Trust, Roxane Wilson, Darlen & Norman Young, Susan Yurkevicius, Mark Ziemba, Glory Zyskowski

*We are grateful for all donations and apologize for any errors or omissions.*

## Consumer Portraits

Chris



Chris is a 29 year old who lives with his parents and sister in Sutton. He has been a part of Tri Valley's **Adult Family Care Program** since 2010. Chris attends the Center of Hope where he participates in karaoke and kitchen workshops. He likes to go bowling and play basketball in his spare time. Chris is a sports fanatic who loves the New England Patriots, Boston Red Sox and the Boston Bruins. He rarely misses a game on TV and always keeps an eye on the latest statistics.

Theresa



Theresa is 90 years old and has lived in the home her father built since birth. She loves her little dog, Gizmo, and enjoys spotting deer and other wildlife in her yard. Theresa no longer drives and is very pleased with the home-delivered meals and the caring people from Tri-Valley's **Nutrition Program** who check in on her when delivering the meals.

Alfred



Alfred has lived at Golden Heights for six years and raves about the in-home services from Tri-Valley, including **Homemaker and Meals on Wheels**. Most recently, he met with one of our **Options Counselors** who provide free services to all individuals needing information to help them make good decisions about community supports and long-term care.

# Foundation & Major Donor Support

Fiscal Year 2016 (July 1, 2015 – June 30, 2016)

(\$25,000)

George W. Wells Foundation, Bank of America, N.A., Trustee

(\$10,000)

Greater Worcester Community Foundation—*Elva E. & John J. Chisholm Fund*  
John J. & Elizabeth M. Kunkel & Family Foundation, Inc.

(\$5,000 - \$9,999)

Meals on Wheels America  
Katharine C. Pierce Trust  
Savers Bank

United Way of Southbridge, Sturbridge & Charlton, Inc.  
United Way of Webster & Dudley, Inc.  
Webster Five Foundation

(\$1,000 - \$4,999)

Estate of Christian Bing, Country Bank for Savings, Customers of Terrazza,  
Gerald & Marilyn Fels, David Gagnon Greater Milford Community Health Network-CHNA 6,  
St. Vincent Community Healthcare Fund, SpencerBANK, Uxbridge Rotary Club

(\$500 - \$999)

Bill McClurg & Tammy, Mary, Laurie, Judy, Bill A., Jon & Bob at Load Controls, Inc.,  
Medway Lions Club, Mary Falardeau, Irene Garand, Pauline Govanni, Lynn Harris,  
Martin & Andrea Magoon, Judith Manning, John & Ellen Rockwell,  
Marilyn L. Travinski, Josephine Veglia, Chartwells



Visit from Alice Bonner, Secretary of Elders Affairs.

Pictured left to right: Marilyn Travinski, Executive Director; Carol Muschler, Nutrition Director; Lisa Prince, Assistant Executive Director; Secretary Bonner, Brian Perry, Board Treasurer & Fran Small, Board President

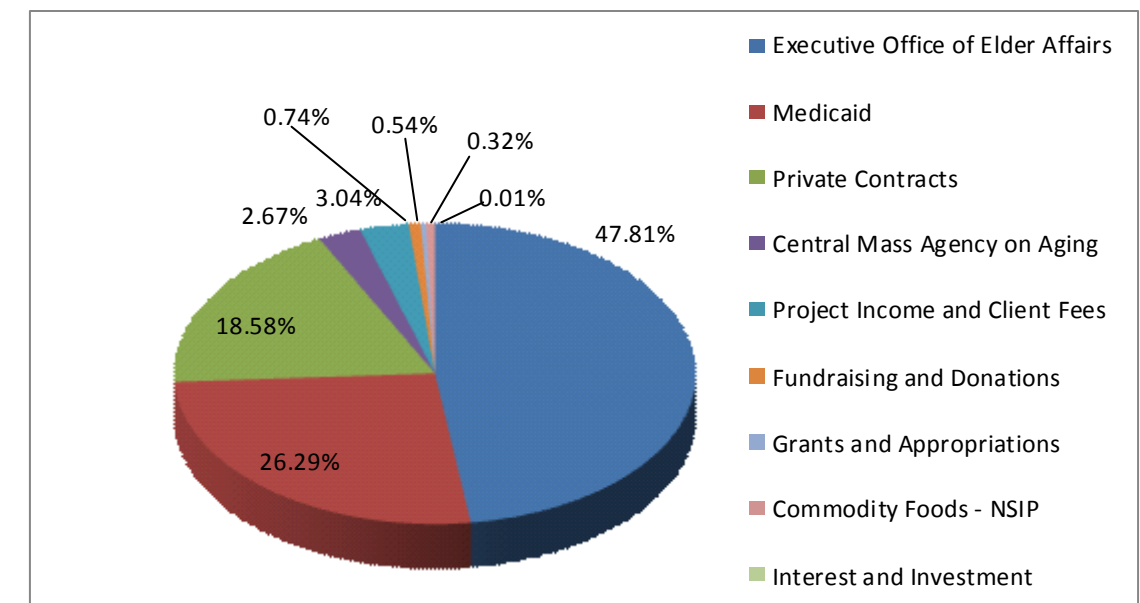


# Sources of Revenue

Fiscal Year 2016 (July 1, 2015 – June 30, 2016) Unaudited

Executive Office of Elder Affairs	\$11,041,984	47.81%
Medicaid	\$6,071,302	26.29%
Private Contracts	\$4,291,727	18.58%
Project Income and Client Fees	\$701,555	3.04%
Central Mass Agency on Aging	\$617,657	2.67%
Fundraising and Donations	\$171,587	0.74%
Commodity Foods - NSIP	\$125,100	0.54%
Grants and Appropriations	\$73,392	0.32%
Interest and Investment	\$2,865	0.01%
<b>Total</b>	<b>\$23,097,169</b>	<b>100.00%</b>

**Only 6.28% of total revenue went to the administration of Tri-Valley.**



## Staffing

As of the end of Fiscal Year 2016, Tri-Valley had 104 full-time employees and 64 part-time employees for a total of 168 staff members.

Tri-Valley, Inc., a private, non-profit agency, receives funding from the Commonwealth of Massachusetts through the Executive Office of Elder Affairs and federal financial support under the Older Americans Act furnished by the Central Mass Agency on Aging and the Massachusetts Executive Office of Elder Affairs. Funds are also received from public and private sources.