

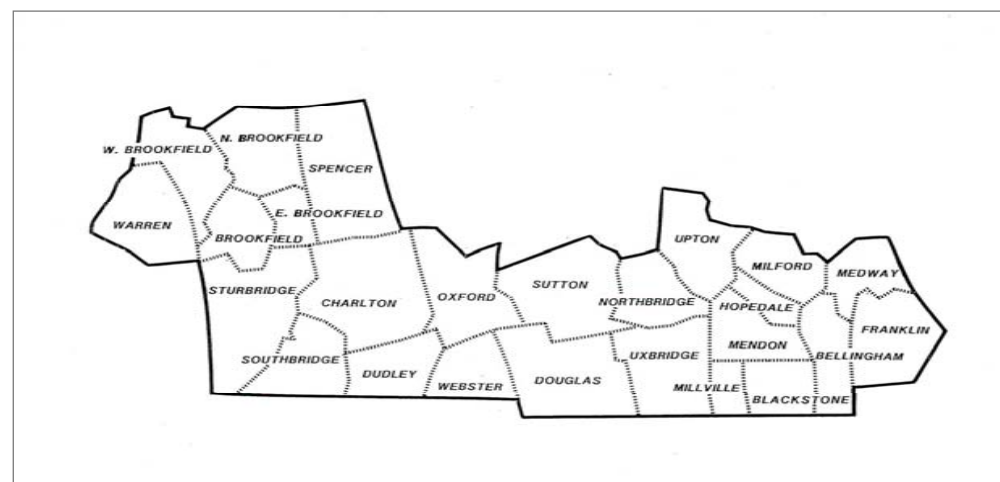
## About Tri-Valley

Established in 1976, Tri-Valley, Inc. is a private, non-profit agency providing information, referrals, and care management for in-home and community services in Central Massachusetts. Tri-Valley is committed to the rights of elders and individuals with disabilities to live independently with dignity and safety in a setting of their choice. The policies of the Agency are determined and its activities monitored by an active volunteer Board of Directors. The Agency is administered by an Executive Director and a salaried staff assisted by over 600 volunteers.

## Mission Statement

The Mission of Tri-Valley is to promote and maintain an optimal level of independence, dignity and well-being for elders and individuals with disabilities by providing information, advocacy and access to quality services and resources, as well as caregiver support.

## Service Area



**All Services in:** Bellingham, Blackstone, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Spencer, Sturbridge, Sutton, Upton, Uxbridge, Warren, Webster & West Brookfield

**In addition to the towns shown above, the Adult Family Care Program also serves:** Auburn, Barre, Boylston, Grafton, Hardwick, Holden, Leicester, Millbury, New Braintree, Oakham, Paxton, Rutland, Shrewsbury, West Boylston and Worcester, and, the **Personal Care Attendant Program also serves:** Auburn, Leicester, Millbury and Worcester.



# Tri-Valley Annual Report 2018



*42 Years of Giving People*

**DIGNITY • INDEPENDENCE • CHOICE**

“Home With You” expresses our commitment to be with you through the challenges created by aging, living with a disability or being a caregiver. Call us when you or someone you care for needs help.

*Volunteers make a difference ... Thank You!*

## *Tri-Valley, Inc. Board of Directors*

### *Officers*

*President*

Francis X. Small, Esq., Milford

*1<sup>st</sup> Vice President*

Theodore A. Bartlett, Southbridge

*2<sup>nd</sup> Vice President*

Josephine L. Veglia, Esq., Oxford

*Treasurer*

Brian J. Perry, Webster

*Secretary*

Mary A. Falardeau, Brookfield

*Past President*

Mary Lou Staples, Medway

### *Directors*

Gregory Bazinet, Webster

Nancy L. Bradley, Mendon

Barbara A. Clancy, Brookfield

Irene M. Garand, Sturbridge

Evelyn Grovesteen, Charlton

Harold D. Gould, Jr., Esq., Whitinsville

James E. Howard, Charlton

Ruth King, Spencer

Lyn O'Brien, Franklin

Virginia Rapo, Southbridge

Kevin Rudden, Mendon

*This Annual Report is dedicated in honor of  
Nancy L. Bradley  
for 17 years of dedication and service to Tri-Valley, Inc. as  
an officer and member of the Board of Directors.*

**N. Brookfield Site:** Karen Benoit, Emily Gillmeister, Edith Hubacz, Kathleen Pasierb, Janice Proctor, Joyce Stone  
**Northbridge Site:** Alternatives Wrentham, Jeanne Berkowitz, Tyler Burns, Jessica Castle, Mary Cates, Kathleen Charbonneau, Rachel Dorval, Rebecca Griffiths, HEMA of Hopedale, Colleen Labelle, Eva Lavallee, Janice Malouin, Susanne McKeon, Daniel McNeil, Kim Merchant-Smith, Paulette Metcalf, Jean Mistretta, Gerald Oppewall, Joanne Parmier, Thomas Phillips, Mary Potty, Andrew Rivers, Sharon Rivers, Peg Stevens

**Oxford:** Jean Bello, Joyce Belvery, Diana Brewster, Mary Brodeur, Gail Bunch, Katie Cameron, Ann DeFranco, Gayle Dragicevich, Michelle Duffy, Carole Fegreus, Janet Garon, Lisa Greene, Norma Hanks, Hope Hebert, Mary Holmes, Patrick Keating, Marion LaFlamme, Stephanie Latuga, Linda Mahlert, Louise Mason, Melissa McConnell, Wayne Moulton, Antonia Muscetta, Justina Nyholm-Durski, Beverly Prager, Adam Rivelli, Diane Salek, Roger Shedd, Katherine Steinberg, Sophie Straubel, Joseph Tagg, Alex Tolic, David Wilson, Pamela Wilson, Rosemary Wing

**Southbridge Site:** Christina Abbotts, Laurie Alicea, Maria Arroyo, Lisa Birtz, Kathenne Bolte, Arielle Brackett, Lisa Brust, Center of Hope Students, Leah Collins, Theresa Colognesi, Wendi Comey, Lou-Ellen Corkum, Mireille Daigneault, Amy Dolan, Sylvia Dunne, Elaine Dupuis, Lynn Durocher, John Dziembowski, Nicole Earle, Kathi Laferriere, Monique Marinelli, Patricia McMahon, Barbara Metras, Susan Nelson, Joshua Peltz, Ileana Perez, Andrea Powers, Tina Prior, Rosemelly Quinones, Hanna Roy, Karen Seeling, Gail Smith, Glenda Soto-Rodriguez, Elaine Stone, Vanessa Stratton, Carolyn Szarlan, Nancy Turney, Paul Van Camp, Ventures Group

**Spencer Site:** Susan Arsenaault, Catherine Auger, Center of Hope, Lillian Chartier, David Prouty High School, Renee Demarski, Linda Fyrberg, Aurour Hamelin, Sally Hodgerney, Ann Hurley, Betty LaCroix, Dawn McKeon, Carol Norris, Amy Paul, Eileen Prizio, Mike Prizio, Mary Salvo, Charlotte Schmidt, Catherine Schutzer, Anne Snow, Leonard Stanley, Patricia Sweet, Bruce Terry, Kerrian Vinzi, Beverly Ward

**Sturbridge Site:** Steven Berkeley, Therese Caplette, Christian Castendyk, Center of Hope, Michelle Cochran, Rosalie Cooke, Timothy Farren, Robin Hastie, Jay Kast-Tuttle, John Keizer, Robert Knight, Cecile Lepain, Curtis Litchfield, Mark MacConnell, Joan Mahoney, Alexander Menafo, Olive O'Donnell, Diana Palmer, John Roderick, Pauline Roderick, Cindy Shermerhorn, Judith Stevens, Pauline Walsh, Susan Zeh

**Sutton Site:** Martha Adams, Clarke Alderman, Linda Aloisi, Whitinsville Alternatives, Beverly Anderson, Christina Bailey, Eleanor Bath, Barbara Bessette, Rosemarie DeGaetano, Virginia Delang, Deborah Driscoll, John Driscoll, William Dunn, Jesse Ellis, Gale Graves, HMEA of Millbury, Maureen Jacques, Robert Jacques, Jennifer Lagan, Kathleen LaScola, Tracey LeBlanc, Lillian Lefebvre, Edward Leonard, Nora Leonard, Beverly MacCollom, Erika Mathews, Anita Maurier, Susan Penterson, Nancy Perry, Joan Richard, Audrey Rossow, Brandon Saucier, Joyce Seaman, Shirley Senecal, Sylvia Shaw, Ventures of Uxbridge

**Upton Site:** Alternatives Unlimited, Myra Bigelow, Betty Brault, Rita Brooks, Michael Caponera, Elizabeth Consigli, Mary Doyle-Vatour, Shannon Elliott, Ashley Fitzpatrick, Marianne Graziano, Joanne Head, Margaret Ivey, Edna Lariviere, The Ledges, Paula LePore, Catherine Maffia, Gregory Manning, Josephine McLaughlin, David Nichols, Richard Provost, Steven Rakitin, Nancy Rettenmyer, Mary Sellu, Charles Vaccaro

**Uxbridge Site:** Alternatives Unlimited of Bellingham & Uxbridge, Benoit Amangoua, Kathleen Bronnes, Marilyn Brothers, Joan Caldarella, Donald Clark, Helen Cohen, Richard Colahan, Marion Francis, Cecile Gaigals, Cheryl Hite, Chloe Holden, Russell Holden, Lee Kalns, Lisa Kelly, Paulette Labossiere, Ann Lisak, Anna Majeau, Pamela Mason, Debra McGee, Erminio Napolillo, Victoria Penland, Mary Poirier, June Seagrave, Mary Svelnis, Keith Winstanley, Deborah Yeaman

**Webster Lunch Club:** Gayle Cecchi, Hope LaChance, Nancy LaFramboise, Vallarie Leslie, Carol Pierce, Rita Senecal, Jean Travis, Sandra Walley, Kristen Zamis

**W. Brookfield Site:** Heather Aiken-Porter, Robert Bents, Marion Boos, Carolyn Boucher, David Brooks, Berkeley Burnham, Nora Carnazza, Center of Hope, Dorothy Comeau, Rita Crowson, Pamela Dunbar, Robert Dunbar, Arthur Falls, Therese Falls, Mia Ann Famulan, Alicia Famulari, Christopher Famulari, Carolyn Galica, Sandra Gustafson, Tyler Kubert, Sondra Lacaire, Frederica LaMonda, Scott Latter, Cynthia Laub, Judy Manning, Jessica Mesick, Carol Mulrain, Casey Nagle, Ann Perruccio, Deanna Randall, Cindy Raymond, Jerome Rudzinski, Helen Sierak, Caroline Stentiford, Alan Swanson, Diane Swanson, The Bridge, Gloria Turner, John Turner, Patricia Turner, Jennifer Zuidema

*We are grateful for the service of each Volunteer and apologize for any errors or omissions.*

Over 600 *Volunteers* support our Mission in their Communities!

**ADVISORY BOARDS - Money Management** - Cathy Donovan, Irene Garand, Colleen Lord, Brian Perry, Rose Smoolca, Teri Swallow, Josephine Veglia, Deborah Wilczynski **Nutrition Project Council** - Rosemarie DiCampo, Inge Gassner, Gloria Latino, Vallarie Leslie, Carol Manz, Susanne McKeon, Diane Nichols, Judith Shute, Deborah Yeaman

**MONEY MANAGEMENT** - Philip Alston, Rachel Briggs, Lisa Chaffee, David Handley, John Hefele, Robert Holland, Lori Kowal, Donna Lancey, Albert Latini, Pamela LeBlanc, Ken Leon, Colleen Lord, Frederick Messier, Donato Niro, Paula Prout, Beth Quenzel-Shirman, Donna Serwa, Brenda Sullivan, Ron Warwick, Deborah Wilczynski.

**OMBUDSMAN** - Khedaja Al-Iman, Fay Bulak, Patricia Corson, Beverly Gravison, Susan Ladetto, Robert Leary, Dorothy Mann, Carol Mays, Laurie Schlatter, Luisa Sonntag, Beverly Treadwell

**NUTRITION** -

**Blackstone Lunch Club:** Paul Borges, Lorraine Boucher, David Ceolinski, Jean Conine, Mary Gariepy, Pamela Grant, Daniel Hussey, Geraldine Marchand, Susan Marcotte, Marcia McDonald, Janet Mowry, Matt Piedmonte, Dawn Wante, Lucien Wante

**Douglas Lunch Club:** Andrea Cortese, Sheryl Ghidotti, Venture of Douglas & Uxbridge

**Dudley Lunch Club:** Josephine Bottieri, Beatrice Bouvier, Inge Gassner, Krystyna Kondratowicz, Norma Jean Swasey **Dudley Site:** Michaelyn Albrizio, Kathleen Arcieri, Carole Carlson, Shirley Dano, Brian DeWitte, Doreen DeWitte, Janet Forrester, Halina Jachimczyk, Debra Labelle, Lil Lefebvre, Samantha Lopez-Avila, Jennifer Lotter, Benjamin Mandile, Diane Mandile, Kenneth Mandile, Carole McDonald, Lorraine Ostrokolowicz, Anthony Pellegrine, Nick Popiak, Valorie Ray, Lauren Riccardo, Stephanie Scardia, Laurie Sturm, SWCEC of Dudley, Yvelisse Torres, Kimberly Williamson, Julie Wunsch

**E. Brookfield Lunch Club:** Corinne Allen, Virginia Allen, Charles Fahey, Diane Mossa, Marie Parker, Judith Shute, Suzanne Sproesser

**Franklin Site:** Divya Agarwal, Alternatives Unlimited, Karen Anderson, C. Robert Armstrong, Edward Berger, Jeanne Blanchard, Lawrence Block, Charles Bowen, Doreen Bowen, Sandra Brennan, Jean Byers, Sonia Carneiro, Danae Carney, Sandra Clarke, Susan Coakley, Siobhan Collins, Lynann Cottuli, Mary Coughlin, Christine Crowley, Dennis Crowley, Mary Crowley, Ryan DeBettencourt, Kathleen Donigan, Patricia Donnelly, Emily Dudack, Frank Duggan, Mireille Eastman, Bruce Erickson, Judy Erickson, Bruna Eustis, Linda Flanagan, Martha Foley, Matthew Foley, Alicia Franzosa, Andrew Fredette, Mary Jean Fredette, William Gagne, Farida Ghadyali, Kathleen Gookin, Maureen Gordon, Steve Gordon, Beverly Greenfield, Lois Griffin, Gail Haba, Elizabeth Hamilton, Sarah Hamilton, Ruth Hancock, John Hart, HMEA RI, Gary Holbrook, Alison Holland, Sandy Hunter, Cathann Johnson, Kevin Johnson, Edward Kelly, Virginia Kelly, Jacqueline Kennedy, Janice Knight, Mary Beth Kreuzinger, Janis Largesse, Maria LaRose, Rita LaRose, Elle Leavitt, Louella Long, Wendy Lynch, Kerry Maloney, Marie Marchetti, Robert Marseglia, Devi Mayer, Laurie McCarthy, Deborah McClellan, Michelle McGonagle, Laura McIntosh-Sencio, Kelly McNamara, Matthew Moran, Lauren Murphy, Kelly Neville, Helena O'Brien, Leah O'Brien, Karen O'Connell, Sandra Panechelli, Matthew Parce, Melissa Piscia, Peter Piscia, Rong Qin, Rana Rachwal, Dorothy Recko, Carl Rice, Carol Rice, Kelly Rice, Paul Rice, Alec Rioux, Elizabeth Rioux, Jakob Rioux, Michael Ritter, Lynn Rossini, Donna Rudolph, Jennifer Saris, Anne Saunders, Lauren Schmellick, Steven Singelais, Frank Sivacek, Jane Sivacek, John Scott Smith, Thomas Smyser, Joanne Solomon, Gillian Stott, Franklin High School Students, Kathryn Sturtevant, Jay Taylor, Katherine Tortorello, James Tremble, Jim Wilcox, Peter Willis, Bill Wright, Tina Wright, Cindy Yesko

**Hopedale Lunch Club:** Thomas Fee, Nancilee Fuller, Joyce Gorman, Mona Gross, Claudette Hughes, Helen Hupe, Susan Iarossi, Patricia Johnson, Gail Jussaume, Eileen Milaszewski, Nancy Mosher, Jennene Pasquarosa, Barbara Stockberger, Elizabeth Tattersall, Thomas Tattersall, Nanci Thurston

**Mendon Lunch Club:** Janet Ahearn, Elizabeth Berthiaume, Diana Carter, Claudia Gardner, Evelyn Hennessey, Mary Ann Hopkins, Nancy Larkin, Dorothy Leighton, Joanne Murphy, Margaret Nogueira, Shirley Phipps, Janet Potts, Ann Vandersluis

**Milford Site:** Dominic Aloisi, Alternatives Unlimited, Mary-Ellen Auger, Carole Bassil, Shirley Bonnell, Denise Catalano, B. Jeanne Cenedella, Richard Cenedella, Accept Collaboration, Marianne Cook, Heather Dennis, Rosemarie DiCampo, Winthrop Dickinson, Kennedy Donovan Center, Elizabeth Farwell, Janice Freniere, Altina Gomes, HMEA of Hopedale, Marsha Mancuso, Carol Manz, Milford High School, New England Center for Children, Eva Paganelli, Peter Paille, Patrick Phipps, John Rizoli, Michele Schoellkopf, Seven Hills, Paula Thimble, Venture of Milford, Gerald Woloski

**Millville Lunch Club:** Mary Ethier, Lois Laflamme, Marcel Laplume, Lori Remillard, Jeannine Therien

## Message from the President

On behalf of the Board of Directors, I wish to congratulate all the employees and volunteers for a very successful transition year with our new Executive Director, Lisa Prince, at the helm. The year was not without its challenges and opportunities. Each challenge was successfully overcome and each opportunity was met with the focus on providing employees and volunteers an exemplary working environment, all with the goal of delivering the very best of services to the clients Tri-Valley, Inc. serves.

The priorities historically set by Tri-Valley have been to deliver services to those in need so as to give each and every one of them the ability to live life with dignity, in the least restrictive environment that they choose to live. The vision set by



*Francis X. Small*

Lisa, her administrative team and each and every employee and volunteer of Tri-Valley, along with the tremendous efforts they have put forth, have made this past year a successful year.

We as a board now look forward to the coming year as the agency continues to grow and to investigate additional services and programs that can be put in place which will enhance the quality of life for the members of our aging community and the individuals with disabilities who continue to rely on the vital services Tri-Valley has a well-deserved reputation of delivering.

Thank you, Lisa, and thanks to all of those who have gone above and beyond to make Tri-Valley the wonderful organization it is.

## Message from the Executive Director

I am so pleased and excited to be writing this report! While I have worked at Tri-Valley for quite a while, my new role as Executive Director has been the most challenging yet. I truly appreciate all of the support that I have received over the past few months, especially that of the Board and the terrific staff of Tri-Valley. While there have been challenges, the transition to new leadership has been embraced and has resulted in positive change for the organization as a whole.

Tri-Valley is working to enhance relationships with our community partners through outreach and education, and identify areas of collaboration that will maintain our presence and demonstrate our value as the landscape changes around us. Each of our programs, including Nutrition, State Home Care, Personal Care Attendant and Protective Services, have seen increased needs and complexity among the people being supported. Our referrals are up across all programs, indicating that the work we're doing is valued and in high demand. As with everything, the community service and healthcare environment is unpredictable. Work is being done to ensure that the needs of the people we support continue to be met, through the development of new program models—such as the Benefits Enrollment Center—and the expansion of some current offerings, such as the Senior Care Options, One Care and Accountable Care Community Partners programs. Options Counseling continues to grow as people consider the resources available to them. Our volunteers work to provide delivered meals, money management assistance and problem resolution as ombudsmen. We are also working closely with our service providers to address workforce concerns and ensure that people are receiving the in-home supports that they need to remain in their homes. There are greater expectations for quality service, so we are working towards accreditation, initially in the Adult Family Care program, to demonstrate our value and success. The communities we serve have been invited to get to know us, through events such as public Blood Drives and our first Health and Wellness Fair, which were all well attended. We are also partnering with senior centers, schools and other community organizations in a variety of ways to increase awareness of all that's available at Tri-Valley. All of this work is done on a daily basis to provide the best care possible to the people we serve. It is incredibly difficult at times, but truly rewarding at the end of the day.



*Lisa Prince*

Tri-Valley is a unique place to work, with its own unique culture. Aside from terrific benefits, flexible scheduling and competitive salaries, we also manage to have some fun. With events such as the Winter Olympics, the 1,000 Mile (Walking) Club and the End of Summer Bash, the team that is Tri-Valley is strengthened to continue the important work that is being done.

As we move into another year, I look forward to the challenges that will arise and the prospects that will develop into new success stories. Thank you for the opportunity to continue to lead this organization in its mission, and to the Board and staff for your ongoing support as we achieve the mission of maintaining independence, dignity and well-being for the people we serve.

# Services in Your Home and Community

## Program Statistics for Fiscal Year 2018

### State Home Care

State Home Care Consumers	2,123
Clinical Assessment & Evaluation Screenings	1,242

### Community Services & Information

Information & Referral Calls	9,312
Options Counseling Consumers	274
Healthy Living Program Participants	105
Congregate Housing Residents	22
Resident Services Contacts	1,904

### Senior Care Organization, One Care & Care Transitions

Senior Care Organization Members	1,163
One Care Members	205
Care Transition Consumers	102

### Protective Services

Protective Services Cases	1,087
Crisis Intervention Cases	228
Money Management Consumers	71

### Nutrition Services

Meals on Wheels Consumers	1,659
Meals on Wheels Delivered	202,507
Congregate Participants	1,924
Congregate Meals Served	35,249

### Family Caregiver Support

Caregiver Counseling & Access Assistance	305
Group Outreach & Education Participants	2,120
Caregiver Scholarships Recipients	37
Powerful Tools for Caregivers Participants	9
Savvy Caregiver Participants	50
Technology Grant Recipients	28

### Adult Family Care

Adult Family Care Consumers	259
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### Personal Care Attendant

Personal Care Attendant Consumers	1,152
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### Ombudsman

Facility Visits	904
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## Memorial & Tribute Donations

### - Donations in Memory of -

Helen Baird, Shirley Barnes' Loved Ones, Pearl Bellerive, Madhuri Bhachech, Paul & Louise Bonnette, John W. Brown, Jr., Jeanette Bussolari, Ruth Chiasson, Virginia Chiuchiolo, Madeline Credit, Charles Christos, Leo & Lena DeLuca, Jeffrey Donais, Doreen Donaldson, Rabia Farooq, Elizabeth Flamand, Marie Paule Garceau, David Gervais, Johanna Huard, Dorothy & Eugene Ireland, Tom & John Jedzynski, Ernest Johnson, Jeanette Kanniard, Lucille LaPlante, John L. Lapomardo, Rita Lavigne-Hadley, Charles Majka, Sophie & Vinnie Marsella, Alfred Mathurin, Members of Union Saint-Jean Baptiste, Thomas J. & Christine L. O'Brien, David O'Toole, Paul Patrowicz, Richard Pedroli, Sr., Collins M. Perry, Helen Poirier, Ken Prue, Bertha Reed, Mary & Cliff Rivet, Cecelia Rogers, Evelyn & David Saucier, Axel Silverberg, James D. Small, Karen Smith, The Tingley Family, Helen & Joseph Tondorf, Lionel Vincent

### - Donations in Honor of -

Cheryl Alderman, Christine Bailey, Kelly Bol, Lorraine Farland, Irene Garand, Marilyn L. Travinski & Staff of Tri-Valley, North Brookfield Senior Center, Axel Silverberg

*Tri-Valley welcomes memorial and tribute donations in any amount.*

## Special Thanks on Behalf of our Clients

*THE CORNERSTONE QUILTERS OF CHARLTON, FOR BEAUTIFUL LAP ROBES  
THE LADIES BENEVOLENT SOCIETY OF THE DUDLEY CONGREGATION CHURCH, FOR GIFT BASKETS  
THE PEMPEK & AMES FAMILY, FOR LOVELY AFGHANS & SHAWLS  
TERRAZZA'S OF FRANKLIN, FOR THEIR GIVING TREE PROJECT  
WEBSTER MANOR FOR THANKGIVING BASKETS*



*Thanksgiving Baskets from Webster Manor ready for delivery.*

# General Donations

Fiscal Year 2018 (July 1, 2017 – June 30, 2018)

(\$200 - \$499)

308 Lakeside Inc., Kalpana & Ravindra Acharya, Bellingham Elder Service Group, Inc., Raymond Bussolari, Catholic Financial Life, Deborah & John Driscoll, Friends of the Sutton Elders, Inc., Dorothy Gravison, Anne Kennedy, Carolyn Lavalley, Martin & Andrea Magoon, Judith Manning, Carol Muschler, Pirperis, Inc. DBA DQ Grill & Chill, Kevin Rudden, Savers Bank, Attorney Francis Small, Sutton Nutrition Site, Upton Nutrition Site, Webster First Federal Credit Union, West Brookfield Nutrition Site

(\$100 - \$199)

Thomas & Catherine Andrade, Aucoin Ryan Realty, Stuart & Elyse Auerbach, Adria Barton & Mary Wendell, Paul Ceppetelli, Bernard Chase III, Theodore Christensen, Conseil Rochambeau-Brochu #12, Customers & Employees of Hannaford Supermarket, Janet & Daniel Daigle, Jean Dalbec, Louise Damian, Charles & Nancy Daniel, Rosemarie DeGaetano, Neil & Frances Denny, Fidelity Charitable Gift Fund Designated by James & Caren Noonan, Robert & Janet Jenkins, Cheryl Leyden, John Mallin, Michael & Ann McCurdy, Lora & Jim Meyer, Kathryn Nasinnyk, Edward Niedbala & Cheryl Leyden, Tom & Barbara O'Brien, Diana Palmer, Sam & Evelyn Pappas, Price Chopper of Spencer, Virginia Rapo, Gaylord & Bernice Rheame, Saints Constantine & Helen Orthodox Church Philoptochos Society, Mary Silverberg, Spencer Nutrition Site, Janina & Nancy Swiacki, Uxbridge Nutrition Site, Annie Vautour, Verizon Foundation Designated by Edward Niedbala, Visiting Practitioners, LLC., Lizabeth Weidman

(Up to \$99.00)

William Adamuska, Mary Alex, Beverly Anderson, Cynthia Bachand, Leonard Baird, Shirley Barnes, Theodore Bartlett, Gregory Bazinet, Rosalie Beals, Albert Bellerive, Big Bunny Market, Inc., Nancy Bradley, Loretta Chabot, Theresa Chad, Simon Chiasson, Jr., Mary Christian, Cormier Jewelers, Cracker Barrel, Lorraine & Jim DaDalt, Genevieve DeHaan, Leonard DeLuca, Irene Donais, James Donaldson, Faheem Farooq, Regina Ferrera, Denise R. Finley, Marjorie Fisher, Michella & Venice Fouchard, Karen Fraser, Betty Ann Gadoury, Mario Gala, John & Mary Ann Garby, Jovette Gauthier, Bernard Genga, Theresa Giguere, Ann Marie Gonyea, Donna Guilbert, Mary Haddad, Laurel Henderson, Mr. & Mrs. W.R. Hudson, Mildred Jacques, Carmine Janczyk, Rochelle Jedrzynski, Corilda Johnson, Leesa Lee Kemp-Keith, Ruth King, Claudia Krauss, Robert & Darlene Kruckas, Irene Lacilla, Lucille Langlois, Joseph LaPlante, Suzanne Lewandowski, Irene Lucier, Florence Macklin, Cecelia Majka, Claire Malkasian, Angelo Marcos, Rocco Marino & Sheila Botti, Irene Martel, Marty's Liquor, Michelle Masse, Anita Maurier, Roger & Francine McCarthy, Milford Nutrition Site, Deborah & Robert Muller, Marsha Murray, Peter & Madeline Nawrocki, Northbridge Nutrition Site, Jean & James Nydam, Panera Bread, Lena Payant, Dorothy Pedroli, Jeff & Nancy Perry, Popular Precast Products, Elaine Porter, Porterhouse, Elisabeth (Lisa) Prince, Charles Proctor, Professional Medical Services, Inc. Gerald & Patricia Proulx, Margaret Provost, Beverly Prue, Mia Pruett, Karen Quaiel, Deanna Randall, Vincent & Norma Rannigan, John & Georgeanne Roe, Virginia Rubrigi, Rosemary Salem, Joan Saucier, Joan Saucier, Scanlon Funeral Service, Inc., Maureen Siergie, Joyce Simpson, Sitkowski & Malboeuf Funeral Home, Linda St. Francis, Leonard & Nancy Spooner, Irene Starzec, Anna Steele, Janet Stoica, Janice Swindell, The Brill Girls, Paul Tondorf, Mary Trifone, Guillermo Viscarra, Jr., Webster Senior Center, Faye Windram, Glory Zyskowski

*We are grateful for all donations and apologize for any errors or omissions.*

# Tri-Valley Outreach, Events & Projects



*Red Cross Blood Drive for community and staff held at Tri-Valley*



*Assembly of food bags for Tri-Valley's 23rd Annual Winter Emergency Food Project*



*A March for Meals Pancake Breakfast Fundraiser at the Webster Senior Center*



*Tri-Valley providing assistance at a FEMA sponsored event following a tornado touchdown in Dudley and Webster*



*Tri-Valley's First Annual Health and Wellness Fair*

# Foundation & Major Donor Support

Fiscal Year 2018 (July 1, 2017 – June 30, 2018)

(\$45,000)

National Council on Aging

(\$30,000)

George W. Wells Foundation, Bank of America, N.A., Trustee

(\$10,000)

Greater Worcester Community Foundation - Robert W. Booth Fund

John J. & Elizabeth M. Kunkel & Family Foundation, Inc.

United Way of Southbridge, Sturbridge & Charlton, Inc.

(\$5,000 - \$9,999)

Meals on Wheels America

Customers of Terrazza, Franklin

United Way of Webster & Dudley, Inc.

Webster Five Foundation

(\$1,000 - \$4,999)

Chartwells / Jeff Ward, Dudley Nutrition Site, Mary Falardeau,

Gerald & Marilyn Fels, Friends of Northbridge Elders, David Gagnon,

Hometown Bank, M. Smith Solutions, LLC, Meals on Wheels America Loves Pets,

Katharine C. Pierce Trust, Quirk Wire Company, Inc.,

St. Vincent Community Healthcare Fund, Sutton Nutrition Site

(\$500 - \$999)

Ameriprise Financial/Designated by Irene Garand, Barbara Clancy,

Irene Garand, Lynn Harris, Helping Hands of America, Medway Lions Club, Southbridge

Nutrition Site, Mary Lou Staples, Uxbridge Rotary Club, Josephine Veglia



Tri-Valley Staff preparing for delivery of Giving Tree donations from customers of Terrazza

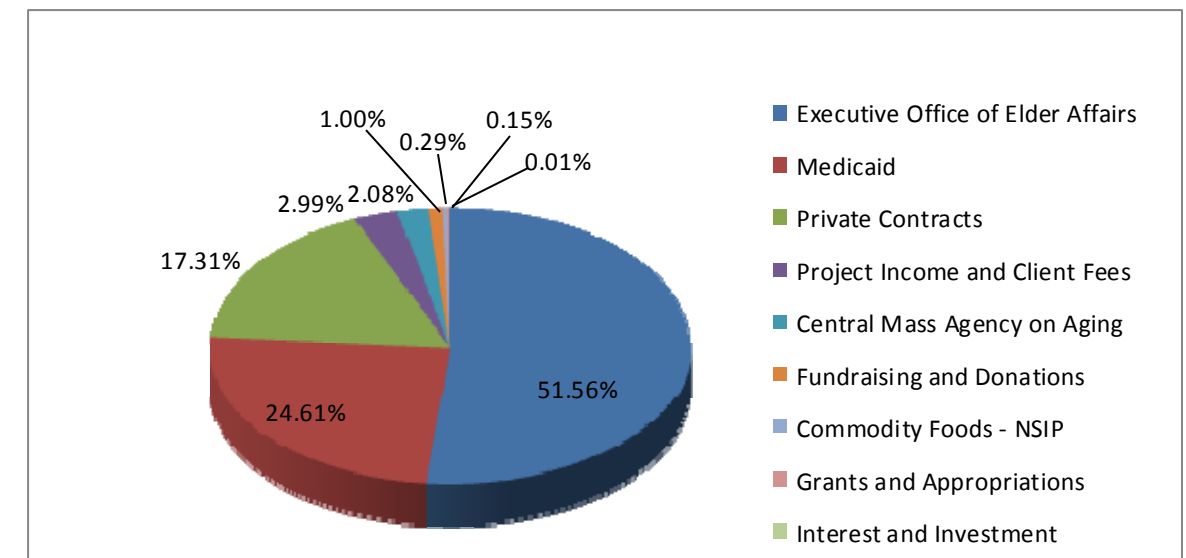


# Sources of Revenue

Fiscal Year 2018 (July 1, 2017 – June 30, 2018) Unaudited

Executive Office of Elder Affairs	\$12,395,398	51.56%
Medicaid	\$5,915,595	24.61%
Private Contracts	\$4,161,193	17.31%
Project Income and Client Fees	\$718,620	2.99%
Central Mass Agency on Aging	\$500,257	2.08%
Fundraising and Donations	\$241,328	1.00%
Commodity Foods - NSIP	\$69,588	0.29%
Grants and Appropriations	\$35,968	0.15%
Interest and Investment	\$2,645	0.01%
<b>Total</b>	<b>\$24,040,592</b>	<b>100.00%</b>

**Only 6.64% of total revenue went to the administration of Tri-Valley.**



## Staffing

As of the end of Fiscal Year 2018, Tri-Valley had 111 full-time employees, 39 part-time employees and 39 substitute/per diem employees for a total of 189 staff members.

Tri-Valley, Inc., a private, non-profit agency, receives funding from the Commonwealth of Massachusetts through the Executive Office of Elder Affairs and federal financial support under the Older Americans Act furnished by the Central Mass Agency on Aging and the Massachusetts Executive Office of Elder Affairs. Funds are also received from public and private sources.